



Bibliography (VHB-JOURQUAL3)

Prof. Dr. Alexander Benlian

Journal Articles

VHB A+

- Cram, W. A.; D'Arcy, J.; & Benlian, A. (2024): "Time Will Tell: A Case for an Idiographic Approach for Behavioral Cybersecurity Research", **MIS Quarterly**, 48(1), 95-136.
- Adam, M.; Roethke, K.; Benlian, A. (2023): „Human Versus Automated Sales Agents: How and Why Customer Responses Shift Across Sales Stages“, **Information Systems Research**, 34(3), 1148-1168.
- Benlian, A. (2022): "Sprint Zeal or Sprint Fatigue? The Benefits and Burdens of Agile ISD Practices Use for Developer Well-Being", **Information Systems Research**, 33(2), 557-578.
- Benlian, A. (2020): "A Daily Field Investigation of Technology-Driven Stress Spillovers from Work to Home", **MIS Quarterly**, 44(3), 1259-1300.
- Saunders, C.; Benlian, A.; Henfridsson, O.; Wiener, M. (2020): "IS Control & Governance", **MIS Quarterly Research Curations**, 1-14.

VHB A

- Wendt, C.; Kosin, D.; Adam, M.; Benlian, A. (2024): "Sustainable energy consumption behaviour with smart meters: The role of relative performance and evaluative standards", **Information Systems Journal**, 1-29.
- Adam, A.; Benlian, A. (2023): "From Web Forms to Chatbots: The Roles of Consistency and Reciprocity for User Information Disclosure", **Information Systems Journal**, 1-42.
- Adam, A.; Lins, S.; Sunyaev, A.; Benlian, A. (2023): "The Contingent Effects of IS Certifications on the Trustworthiness of Websites", **Journal of the Association for Information Systems**, 108.
- Wiener, M.; Cram, W. A.; Benlian, A. (2023): "Algorithmic control and gig workers: A legitimacy perspective of Uber drivers", **European Journal of Information Systems**, 32(3), 485-507.
- Adam, M.; Croitor, E.; Werner, D.; Benlian, A.; Wiener, M. (2023): "Input control and its signalling effects for complementors' intention to join digital platforms", **Information Systems Journal**, 33(3), 437-466.
- Mueller, L.; Benlian, A. (2022): „Too Drained from Being Agile? The Self-Regulatory Effects of Agile ISD Practices Use and their Consequences for Turnover Intention“, **Journal of the Association for Information Systems**, 23(6), 1420-1455.
- Toutaoui, J.; Benlian, A.; Hess, T. (2022): „Managing paradoxes in bi-modal information technology functions: A multi-case study“, **Information Systems Journal**, 32(6), 1177-1202.
- Wessel, M.; Thies, F.; Benlian, A. (2022): „The role of prototype fidelity in technology crowdfunding“, **Journal of Business Venturing**, 37(4), Article 106220.
- Cram, W.A.; Wiener, M.; Tarafdar, M.; Benlian, A. (2022): "Examining the Impact of Algorithmic Control on Uber Drivers' Technostress", **Journal of Management Information Systems**, 39(2), 426-453.
- Piening, E.; Thies, F.; Wessel, M.; Benlian, A. (2020): "Searching for Success – Entrepreneurs' Responses to Crowdfunding Failure", **Entrepreneurship Theory and Practice**, 45(3), 626-657.
- Benlian, A.; Klumpe, J.; Hinz, O. (2020): "Mitigating the Intrusive Effects of Smart Home Assistants by using Anthropomorphic Design Features: A Multi-Method Investigation", **Information Systems Journal**, 30(6), 1010-1042.

- Adam, M.; Werner, D.; Wendt, C.; Benlian, A. (2020): "Containing COVID-19 through physical distancing: the impact of real-time crowding information", **European Journal of Information Systems**, 29(5), 595-607.
- Lansing, J.; Siegfried, N.; Sunyaev, A.; & Benlian, A. (2019): "Strategic signaling through cloud service certifications: Comparing the relative importance of certifications' assurances to companies and consumers", **The Journal of Strategic Information Systems**, 28(4), 1-23 (Article 101579).
- Gerlach, J. P.; Engelbrecht, A.; Benlian, A.; Buxmann, P. (2019): "How Employees Gain Meta-Knowledge Using Enterprise Social Networks: A Validation and Extension of Communication Visibility Theory", **Journal of Strategic Information Systems**, 28(3), 292-309.
- Thies, F.; Wessel, M.; Benlian, A. (2018): "Network Effects on Crowdfunding Platforms: Exploring the Implications of Relaxing Input Control", **Information Systems Journal**, 28(6), 1239-1262.
- Benlian, A.; Kettinger, W.J.; Sunyaev, A.; Winkler, T.J. (2018): "The Transformative Impact of Cloud Computing: A Decoupling, Platformization, and Recombination Theoretical Framework", **Journal of Management Information Systems**, 35(3), 719-739.
- Lansing, J.; Benlian, A.; Sunyaev, A. (2018): "Unblackboxing Decision Makers' Interpretations of IS Certifications in the Context of Cloud Service Certifications", **Journal of the Association for Information Systems**, 19(11), 1064-1096.
- Scholz, M.; Dorner, V.; Schryen, G.; Benlian, A. (2017): "A configuration-based recommender system for supporting e-commerce decisions", **European Journal of Operational Research**, 259(1), 205-215.
- Wessel, M.; Thies, F.; Benlian, A. (2017): "Opening the floodgates - The implications of increasing platform openness in crowdfunding", **Journal of Information Technology**, 32(4), 344-360.
- Benlian, A.; Haffke, I. (2016): "Does mutuality matter? Examining the bilateral nature and effects of CEO-CIO mutual understanding", **Journal of Strategic Information Systems**, 25(2), 104-126.
- Thies, F.; Wessel, M.; Benlian, A. (2016): "Effects of Social Interaction Dynamics on Platforms", **Journal of Management Information Systems**, 33(3), 843-873.
- Benlian, A. (2015): "Web Personalization Cues and their Differential Effects on User Assessments of Website Value", **Journal of Management Information Systems**, 32(1), 225-260.
- Benlian, A. (2015): "IT Feature Use over Time and Its Impact on Individual Task Performance", **Journal of the Association for Information Systems**, 16(3), 144-173.
- Benlian, A.; Hilbert D.; Hess, T. (2015): "How open is this platform? The meaning and measurement of platform openness from the complementors' perspective", **Journal of Information Technology**, 30(3), 209-228.
- Benlian, A. (2014): "Are we aligned ... enough? The effects of perceptual congruence between service teams and their leaders on team performance", **Journal of Service Research**, 17(2), 211-227.
- Benlian, A. (2013): "Effect mechanisms of perceptual congruence between Information Systems professionals and users on satisfaction with service", **Journal of Management Information Systems**, 29(4), 63-96.
- Benlian, A.; Titah, R.; Hess, T. (2012): "Differential Effects of Provider and User Recommendations in E-Commerce Transactions: An Experimental Study", **Journal of Management Information Systems**, 29(1), 237-272.
- Benlian, A.; Hess, T. (2011): "Comparing the relative importance of evaluation criteria in proprietary and open-source enterprise application software selection – A conjoint study of ERP and Office systems", **Information Systems Journal**, 21(6), 503-525.
- Benlian, A. (2011): "Is traditional, open-source, or on-demand first choice? An AHP-based comparison of how different software models fulfill key evaluation criteria in Office suites selection", **European Journal of Information Systems**, 20(5), 542-559.
- Benlian, A.; Koufaris, M.; Hess, T. (2011): "Service quality in Software-As-A-Service: Developing the SaaS-QUAL measure and examining its role in usage continuance", **Journal of Management Information Systems**, 28(3), 85-126.

VHB B

- Pinski, M.; Hofmann, T.; Benlian, A. (2024): „AI Literacy for the top management: An upper echelons perspective on corporate AI orientation and implementation ability“, **Electronic Markets**, 34(24), 1-23.
- Adam, M.; Diebel, C.; Goutier, M.; Benlian, A. (2024): “Navigating autonomy and control in human-AI delegation: User responses to technology- versus user-invoked task allocation”, **Decision Support Systems**, 180(1), Article 114193.
- Sebastian, L.; Greulich, M.; Löbbers, J.; Benlian, A.; Sunyaev, A. (2024): “Why So Skeptical? Investigating the Emergence and Consequences of Consumer Skepticism toward Web Seals”, **Information & Management**, 61(2), Article 103920.
- Thies, F.; Huber, A.; Bock, C.; Benlian, A. (2023): “Trusting the crowd: Effects of crowdfunding on venture capital syndicates”, **Journal of Small Business Management**, 61(2), 967-993.
- Benlian, A.; Wiener, M.; Cram, W.A.; Krasnova, H.; Maedche, A.; Möhlmann, M.; Recker, J.; Remus, U. (2022): “Algorithmic Management: Bright and Dark Sides, Practical Implications, and Research Opportunities”, **Business & Information Systems Engineering**, 64(6), 825-839.
- Thies, F.; Wallbach, S.; Wessel, M.; Besler, M.; Benlian, A. (2022): “Initial coin offerings and the cryptocurrency hype – the moderating role of exogenous and endogenous signals”, **Electronic Markets**, 32(3), 1691-1705.
- Werner, D.; Adam, M.; Benlian, A. (2022): “Empowering users to control ads and its effects on website stickiness”, **Electronic Markets**, 32(3), 1373-1397.
- Adam, M.; Roethke, K.; Benlian, A. (2022): “Gamblified digital product offerings: an experimental study of loot box menu designs“, **Electronic Markets**, 32(2), 971-986.
- Franz, A.; Benlian, A. (2022): “Exploring interdependent privacy – Empirical insights into users’ protection of others’ privacy on online platforms“, **Electronic Markets**, 32(4), 2093-2309.
- Lins, S.; Kromat, T.; Löbbers, J.; Benlian, A.; Sunyaev, A. (2022): “Why Don’t You Join In? A Typology of Information System Certification Adopters“, **Decision Sciences**, 53(3), 452-485.
- Wendt, C.; Werner, D.; Adam, M.; Benlian, A. (2022): “Influencing crowding at locations with decision support systems: The role of information timeliness and location recommendations“, **Decision Support Systems**, 160, Article 113817.
- Croitor, E.; Werner, D.; Adam, M.; Benlian, A. (2022): “Opposing effects of input control and clan control for sellers on e-marketplace platforms“, **Electronic Markets**, 32(1), 201-216.
- Spiekermann, S.; Krasnova, H.; Hinz, O.; Baumann, A.; Benlian, A.; Gimpel, H.; Heimbach, I.; Köster, A.; Maedche, A.; Niehaves, B.; Risius, M.; Trenz, M. (2022): “Values and Ethics in Information Systems – A State-of-the-Art Analysis and Avenues for Future Research“, **Business & Information Systems Engineering**, 64(1), 247-264.
- Wendt, C.; Adam, M.; Benlian, A.; Kraus, S. (2022): “Let’s Connect to Keep the Distance: How SMEs Leverage Information and Communication Technologies to Address the COVID-19 Crisis“, **Information Systems Frontiers**, 24(4), 1061-1079.
- Wagner, G.; Prester, J.; Roche, M.; Schryen, G.; Benlian, A.; Peré, G.; Templier, M. (2021): “Which factors affect the scientific impact of review papers in IS research? A scientometric study“, **Information & Management**, 58(3), Article 103427.
- Roethke, K.; Klumpe, J.; Adam, M.; Benlian, A. (2020): “Social influence tactics in e-commerce onboarding: The role of social proof and reciprocity in affecting user registrations“, **Decision Support Systems**, 131 (April 2020), Article 113268.
- Klumpe, J.; Koch, O.; Benlian, A. (2020): “How Pull vs. Push Information Delivery and Social Proof Affect Information Disclosure in Location Based Services“, **Electronic Markets**, 30(3), 569–586.
- Siegfried, N.; Winkler, N.; Benlian, A. (2020): “Do bad experiences loom larger than good ones? The role of prior purchase experiences on the effectiveness of IS certifications“, **Journal of Decision Systems**, 29(2), 79-101.

- Croitor, E.; Adam, M.; Benlian, A. (2020): “Perceived input control on digital platforms: a mixed-methods investigation of web-browser platforms”, **Journal of Decision Systems**, 30(1), 47-68.
- Adam, M.; Wessel, M.; Benlian, A. (2020): “AI-based chatbots in customer service and their effects on user compliance”, **Electronic Markets**, 427-445.
- Schneider, D.; Klumpe, J.; Adam, M.; Benlian, A. (2020): “Nudging users into digital service solutions”, **Electronic Markets**, 863-881.
- Berger, B.; Adam, M.; Rühr, A.; Benlian, A. (2020): “Watch Me Improve – Algorithm Aversion and Demonstrating the Ability to Learn”, **Business & Information Systems Engineering**, 62(6), 55-68.
- Thies, F.; Huber, A.; Kraus, S.; Bock, C.; Benlian, A. (2019): “Following the crowd – Does crowdfunding affect venture capitalists’ selection of entrepreneurial ventures?”, **Journal of Small Business Management**, 57(4), 1378-1398.
- Wessel, M.; Adam, M.; Benlian, A. (2019): “The impact of sold-out early birds on option selection in reward-based crowdfunding”, **Decision Support Systems**, 117 (February 2019), 48-61.
- Wallbach, S.; Coleman K.; Elbert R.; Benlian, A. (2019): “Multi-sided platform diffusion in competitive B2B networks: Inhibiting factors and their impact on network effects”, **Electronic Markets**, 29(4), 693-710.
- Löbbers, J.; Benlian, A. (2019): “The Effectiveness of IS Certification in E-Commerce: Does Personality Matter?”, **Journal of Decision Systems**, 28(3), 233-259.
- Mädche, A.; Legner, C.; Benlian, A.; Berger, B.; Gimpel, H.; Hess, T.; Hinz, O.; Morana, S.; Söllner, M. (2019): “AI-Based Digital Assistants”, **Business & Information Systems Engineering**, 61(4), 535-544.
- Croitor, E.; Benlian, A. (2019): “Perceived Input Control on Online Platforms from the Application Developer Perspective: Conceptualization and Scale Development”, **Journal of Decision Systems**, 28(1), 19-40.
- Pfeuffer, N.; Benlian, A.; Gimpel, H.; Hinz, O. (2019): “Anthropomorphic Information Systems”, **Business & Information Systems Engineering**, 61(4), 523-533.
- Adam, M.; Wessel, M.; Benlian, A. (2019): “Of early birds and phantoms: how sold-out discounts impact entrepreneurial success in reward-based crowdfunding”, **Review of Managerial Science**, 13 (3), 545-560.
- Goldbach, T.; Benlian, A.; Buxmann, P. (2018): “Differential effects of formal and self-control in mobile platform ecosystems: Multi-method findings on third-party developers’ continuance intentions and application quality”, **Information & Management**, 55(3), 271-284.
- Zhou, W.; Hinz, O.; Benlian, A. (2018): “The impact of the package-opening process on product returns”, **Business Research**, 11(2), 279-308.
- Riedl, R.; Benlian, A.; Hess, T.; Stelzer, D.; Sikora, H. (2017): “On the Relationship Between Information Management and Digitalization”, **Business & Information Systems Engineering**, 59(6), 475-482.
- Haffke, I.; Kalgovas, B.; Benlian, A. (2017): “Options for Transforming the IT Function Using Bimodal IT”, **MIS Quarterly Executive**, 16(2), 101-120.
- Koch, O.; Benlian, A.; (2017): “The Effect of Free Trial Strategies on Premium Conversion Rates”, **Electronic Markets**, 27(1), 67-76.
- Hess, T.; Matt, C.; Benlian, A.; Wiesböck, F. (2016): “Options for Formulating a Digital Transformation Strategy”, **MIS Quarterly Executive**, 15(2), 123-139.
- Wessel, M.; Thies, F.; Benlian, A. (2016): “The Emergence and Effects of Fake Social Information: Evidence from Crowdfunding”, **Decision Support Systems**, 90, 75-80.
- Elbert, R.; Pontow, H.; Benlian, A. (2016): “The role of inter-organizational information systems in maritime transport chains”, **Electronic Markets**, 27(2), 157-173.
- Fleischmann, M.; Amirpur, M.; Grupp, T.; Benlian, A.; Hess, T. (2016): “The role of software updates in Information Systems continuance - An experimental study from a user perspective”, **Decision Support Systems**, 83(C), 83-96.
- Mahnke, R.; Benlian, A.; Hess, T. (2015): “A Grounded Theory of Online Shopping Flow”, **International Journal of Electronic Commerce**, 19(3), 54-89.
- Winkler, T.; Benlian, A.; Piper, M.; Hirsch, H. (2014): “Bayer Healthcare Delivers a Dose of Reality for Cloud

Payoff Mantras in Multinationals”, **MIS Quarterly Executive**, 13(4), 193-208.

- Matt, C.; Hess, T.; Benlian, A. (2015): *“Digital Transformation Strategies”*, **Business & Information Systems Engineering**, 57(5), 339-343.
- Koch, O.; Benlian, A. (2015): *“Promotional Tactics for Online Viral Marketing Campaigns: How Scarcity and Personalization Affect Seed Stage Referrals”*, **Journal of Interactive Marketing**, 32, 37-52
- Veit, D. J.; Clemons, E. K.; Benlian, A.; Buxmann, P.; Hess, T.; Kundisch, D.; Leimeister, J. M.; Loos, P. and Spann, M. (2014): *“Business Models – an Information Systems Research Agenda“*, **Business & Information Systems Engineering**, 6(2), 45-53.
- Wagner, T.; Benlian, A.; Hess, T. (2014): *“Converting freemium customers from free to premium - The role of the perceived premium fit in the case of music as a service”*, **Electronic Markets**, 24(4), 259-268.
- Dörr, J.; Wagner, T.; Benlian, A.; Hess, T. (2013): *“Music as a Service as an Alternative to Music Piracy? - An Empirical Investigation of the Intention to Use Music Streaming Services”*, **Business & Information Systems Engineering**, 5(6), 383-396.
- Benlian, A.; Vetter, J.; Hess, T. (2012): *“Zur Rolle versunkener Kosten in aufeinander folgenden IT-Outsourcing-Entscheidungen – Eine empirische Analyse“*, **Zeitschrift für Betriebswirtschaft**, 82(2), 181-213.
- Benlian, A.; Hess, T. (2011): *“Opportunities and risks of Software-as-a-Service: Findings from a survey of IT executives”*, **Decision Support Systems**, 52(1), 232-246.
- Benlian, A.; Hess, T. (2011): *“The Signaling Role of IT Features in Influencing Trust and Participation in Online Communities”*, **International Journal of Electronic Commerce**, 15(4), 7-56.
- Benlian, A.; Hess, T.; Buxmann, P. (2009): *“Drivers of SaaS-Adoption: An empirical study of different application types”*, **Business & Information Systems Engineering**, 1(5), 357-369.
- Benlian, A.; Hess, T. (2007): *“A contingency model for the allocation of media content in publishing companies”*, **Information & Management**, 44(5), 492-502.

VHB C

- Siegfried, N.; Rosenthal, T.; Benlian, A. (2022): *“Blockchain and the Industrial Internet of Things: A Requirement Taxonomy and Systematic Fit Analysis”*, **Journal of Enterprise Information Management**, 35(6), 1454-1476.
- Schryen, G.; Benlian, A.; Paré, G. (2020): *“A Knowledge Development Perspective on Literature Reviews: Validation of a New Typology in the IS Field“*, **Communications of the Association for Information Systems**, 46(7), 134-186.
- Löbbers, J.; Lins, S.; Kromat, T.; Benlian, A.; Sunyaev, A. (2020): *“A multi-perspective lens on web assurance seals: contrasting vendors’ intended and consumers’ perceived effects”*, **Electronic Commerce Research**, 1-43.
- Schryen, G.; Benlian, A.; Rowe, F.; Shirley, G.; Larsen, K.; Petter, S.; Paré, G.; Wagner, G.; Haag, S.; Yasasin, E. (2017): *“Literature Reviews in IS Research: What Can Be Learnt from the Past and Other Fields?”*, **Communications of the Association for Information Systems**, 41(1), Article 30, 759-774.

VHB D

- Piening, E.P.; Thies, F.; Wessel, M.; Benlian, A. (2022): *“Rückschläge richtig wegstecken: Eine moderate Anpassung der Strategie erhöht die Erfolgsaussichten“*, **Zeitschrift Führung und Organisation**, 91(4), 232-236.
- Toutaoui, J.; Mueller, L.; Benlian, A. (2021): *„Synergien zwischen nicht-digitalen und digitalen Geschäftsmodellen in Unternehmen: Möglichkeiten und Handlungsempfehlungen“*, **HMD Praxis der Wirtschaftsinformatik**, 58(3), 628-644.
- Franz, A.; Benlian, A. (2020): *“Spear Phishing 2.0: Wie automatisierte Angriffe Organisationen vor*

neue Herausforderungen stellen“, **HMD - Praxis der Wirtschaftsinformatik**, 57, 597-612.

- Fortmann, L.; Haffke, I.; Benlian, A. (2018): *“Die Evolution des Kanalmanagements und die Transformation der IT – Der Weg der Deutschen Bahn Vertrieb GmbH“*, **HMD - Praxis der Wirtschaftsinformatik**, 55(2), 398-411.
- Klostermeier, R.; Haag, S.; Benlian, A. (2018): *“Digitale Zwillinge – Eine explorative Fallstudie zur Untersuchung von Geschäftsmodellen“*, **HMD - Praxis der Wirtschaftsinformatik**, 55(2), 297-311.
- Juner, C.; Benlian, A. (2017): *“Praxisbasierte Capability-Modelle für DevOps-Einsätze in Unternehmen“*, **HMD - Praxis der Wirtschaftsinformatik**, 11(2), 230-243.
- Goldbach, T.; Benlian, A. (2015): *“Kontrollmechanismen auf Software-Plattformen“*, **HMD - Praxis der Wirtschaftsinformatik**, 52(3), 347-357.
- Benlian, A.; Hilker, D.; Hess, T. (2009): *“eCollaboration mit Social Software in der globalen Software-Entwicklung“*, **HMD - Praxis der Wirtschaftsinformatik**, 46(267), 37-45.
- Hess, T.; Benlian, A.; Wolf, C. M.; Buxmann, P. (2009): *“ERP-as-a-Service: Zukunft oder Sackgasse?“*, **Zeitschrift für Controlling und Management**, 53(3), 14-17.
- Forster, M.; Benlian, A.; Hess, T. (2009): *“Investitionsentscheidungen pro oder contra ERP-Systeme: Eine Studie zur Prozessoptimierung durch ERP-Technologien“*, **Zeitschrift für Controlling und Management**, 53(3), 62-68.

No VHB-Rating

- Pinski, M.; Benlian, A. (2024): *“AI literacy for users – A comprehensive review and future research directions of learning methods, components, and effects“*, **Computers in Human Behavior: Artificial Humans**, Article 100062.
- Piening, E.P.; Thies, F.; Wessel, M.; Benlian, A. (2022): *“Auf der Suche nach Erfolg: Wie Entrepreneurure auf Rückschläge reagieren“*, **Schmalenbach Impulse**, 2(2), 1-4.
- Reuter, C.; Lo Iacono, L.; Benlian, A. (2022): *“A quarter century of usable security and privacy research: transparency, tailorability, and the road ahead“*, **Behaviour & Information Technology**, 41(10), 2035-2048.
- Abdel-Karim, B.; Benlian, A.; Hinz, O. (2021): *“The Predictive Value of Data from Virtual Investment Communities“*, **Machine Learning and Knowledge Extraction**, 3(1), 1-13.
- Pfeuffer, N.; Benlian, A.; Adam, M.; Toutaoui, J.; Hinz, O. (2019): *“Chatbots Become Human(like): The Influence of Gender on Cooperative Interactions with Chatbots“*, **EFL quarterly**, (4), 4-5.
- Veit, D. J.; Clemons, E. K.; Benlian, A.; Buxmann, P.; Hess, T.; Kundisch, D.; Leimeister, J. M.; Loos, P.; Spann, M. (2014): *“Geschäftsmodelle - Eine Agenda für die Wirtschaftsinformatik“*, **Wirtschaftsinformatik**, 56(1), 55-64.
- Benlian, A. (2013): *“Gefährliche Hybris“*, **Harvard Business Manager**, Januar 2013, 12-13.
- Benlian, A.; Hess, T.; Vetter, J. (2013): *“IT-Outsourcing: Das Risiko einer Fehlinvestition ist oft hausgemacht“*, **Wirtschaftsinformatik & Management**, Ausgabe 01/2013, 46-53.
- Dörr, J.; Wagner, T.; Benlian, A.; Hess, T. (2013): *“Music as a Service als Alternative für Musikpiraten? - Eine empirische Untersuchung zur Nutzungsintention von Streaming-Services für Musik“*, **Wirtschaftsinformatik**, 55(6), 377-393.
- Benlian, A.; Hess, T.; Buxmann, P. (2010): *“Chancen und Risiken des Einsatzes von SaaS – die Sicht der Anwender“*, **Wirtschaftsinformatik und Management**, 2(2), 23-32.
- Benlian, A.; Hess, T.; Wigand, R.T. (2010): *“SaaS und Servicequalität – werden die Kundenerwartungen erfüllt?“*, **Wirtschaftsinformatik und Management**, 2(6), 18-25.
- Benlian, A.; Hess, T.; Buxmann, P. (2009): *“Treiber der Adoption SaaS-basierter Anwendungen - Eine empirische Untersuchung auf Basis verschiedener Applikationstypen“*, **Wirtschaftsinformatik**, 51(5), 414-428.
- Benlian, A.; Grau, C.; Hess, T.; Braunstein, Y. (2006): *“Dissemination of Content Reutilization Practices in*

Conference Proceedings

VHB A

- Alizadeh, A.; Hirsch, F.; Jiang, J.; Benlian, A.; Wiener, M. (2023): *"A Taxonomy of Algorithmic Control Systems"*, International Conference on Information Systems (ICIS), December 10-13, Hyderabad, India.
- Adam, M.; Wiener, M.; Benlian, A. (2023): *"Online Labor Platforms and the Role of Job Security and Compensation (Mis)Fits for Gig Workers"*, International Conference on Information Systems (ICIS), December 10-13, Hyderabad, India.
- Klopper, J.; Kalgovas, B. J.; Borgman, H. P.; Benlian, A. (2022): *"Digital Transformation Normalization: Using Managerial Actions to Effectively Execute Digital Business Strategy"*, International Conference on Information Systems (ICIS), December 9-14, Copenhagen, Denmark.
- Wendt, C.; Werner, D.; Adam, M.; Benlian, A. (2021): *"To Compare Against Oneself or Others? Evaluative Standards as Design Elements to Affect Heath Energy Consumption"*, International Conference on Information Systems (ICIS), December 12-15, Austin, Texas, USA.
- Werner, D.; Croitor, E.; Röthke, K.; Manakov, V.; Adam, M.; Benlian, A. (2021): *"Ad Quantity Customization and Its Effects on User Engagement – A Randomized Field Experiment"*, International Conference on Information Systems (ICIS), December 12-15, Austin, Texas, USA.
- Müller, L.; Albrecht, G.; Toutaoui, J.; Benlian, A. (2021): *"Role Identity Tensions of IT Project Managers in Agile ISD Team Settings"*, International Conference on Information Systems (ICIS), December 12-15, Austin, Texas, USA.
- Cram, W.A.; Wiener, M.; Tarafdar, M.; Benlian, A. (2020): *"Algorithmic controls and their implications for gig worker well-being and behavior"*, International Conference on Information Systems (ICIS), A Virtual AIS Conference.
- Pfeuffer, N.; Adam, M.; Toutaoui, J.; Hinz, O.; Benlian, A. (2019): *"Mr. and Mrs. Conversational Agent - Gender Stereotyping in Judge-Advisor Systems and the Role of Egocentric Bias"*, International Conference on Information Systems (ICIS), December 15-18, 2019, Munich, Germany.
- Nisius, T.; Spohrer, K.; Hoehle, H.; Benlian, A. (2018): *"Conceptualization and Measurement of Individual-Level Transparency in Enterprise System Implementations"*, International Conference on Information Systems (ICIS), December 13-16, 2018, San Francisco, USA.
- Wessel, M.; Thies, F.; Benlian, A. (2017): *"Competitive Positioning of Complementors on Digital Platforms: Evidence from the Sharing Economy"*, International Conference on Information Systems (ICIS), December 10 - 13 2017, Seoul, South Korea.
- Schneider, D.; Lins, S.; Grupp, T.; Benlian, A.; Sunyaev, A. (2017): *"Nudging Users Into Online Verification: The Case of Carsharing Platforms"*, International Conference on Information Systems (ICIS), December 10 - 13 2017, Seoul, South Korea.
- Lins, S.; Schneider, D.; Benlian, A.; Sunyaev, A. (2017): *"The Shifts of Fortune Test the Reliability of Friends – The Brittle Nature of Signal Reliability in Cloud Service Markets"*, International Conference on Information Systems (ICIS), December 10 - 13 2017, Seoul, South Korea.
- Wagner, G.; Prester, J.; Roche, M.; Benlian, A.; Schryen, G. (2016): *"Factors Affecting the Scientific Impact of Literature Reviews: A Scientometric Study"*, International Conference on Information Systems (ICIS), December 11-14, 2016, Dublin, Ireland.
- Schryen, G.; Benlian, A.; Paré, G.; Rowe, F.; Gregor, S.; Larsen, K.; Petter, S. (2016): *"Standalone Literature Reviews in IS Research: What Can Be Learnt From the Past and Other Fields?"*, International Conference on Information Systems (ICIS), December 11-14, 2016, Dublin, Ireland.

-
- Haffke, I.; Kalgovas, B.; Benlian, A. (2016): *“The Role of the CIO and the CDO in an Organization’s Digital Transformation”*, International Conference on Information Systems (ICIS), December 11-14, 2016, Dublin, Ireland.
 - Amirpur, M.; Benlian, A. (2015): *“Buying under Pressure: Purchase Pressure Cues and their Effects on Online Buying Decisions”*, International Conference on Information Systems (ICIS), December 13-16, 2015, Fort Worth, USA.
 - Koch, O.F.; Benlian, A. (2015): *“Designing Viral Promotional Campaigns: How Scarcity and Social Proof Affect Online Referrals”*, International Conference on Information Systems (ICIS), December 13-16, 2015, Fort Worth, USA.
 - Siegfried, N.; Koch, O.F.; Benlian, A. (2015): *“Drivers of App Installation Likelihood – A Conjoint Analysis of Quality Signals in Mobile Ecosystems”*, International Conference on Information Systems (ICIS), December 13-16 2015, Fort Worth, USA.
 - Fleischmann, M.; Grupp, T.; Amirpur, M.; Hess, T.; Benlian, A. (2015): *“Gains and Losses in Functionality – An Experimental Investigation of the Effect of Software Updates on Users’ Continuance Intentions”*, International Conference on Information Systems (ICIS), December 13-16, 2015, Fort Worth, USA.
 - Goldbach, T.; Benlian, A. (2015): *“How Social Capital Facilitates Clan Control on Software Platforms to Enhance App-Developers’ Performance and Success”*, International Conference on Information Systems (ICIS), December 13-16, 2015, Fort Worth, USA.
 - Wessel, M.; Thies, F.; Benlian, A. (2015): *“The Effects of Relinquishing Control in Platform Ecosystems: Implications from a Policy Change on Kickstarter”*, International Conference on Information Systems (ICIS), December 13-16, 2015, Fort Worth, USA.
 - Schryen, G.; Wagner, G.; Benlian, A. (2015): *“Theory of Knowledge for Literature Reviews: An Epistemological Model, Taxonomy and Empirical Analysis of IS Literature”*, International Conference on Information Systems (ICIS), December 13-16, 2015, Fort Worth, USA.
 - Goldbach, T.; Benlian, A. (2015): *“Understanding Informal Control Modes on Software Platforms – The Mediating Role of Third-Party Developers’ Intrinsic Motivation”*, International Conference on Information Systems (ICIS), December 13-16, 2015, Fort Worth, USA.
 - Fleischmann, M.; Grupp, T.; Amirpur, M.; Benlian, A.; Hess, T. (2015): *“When Updates Make a User Stick: Software Feature Updates and their Differential Effects on Users’ Continuance Intentions”*, International Conference on Information Systems (ICIS), December 13-16, 2015, Fort Worth, USA.
 - Matt, C.; Benlian, A.; Hess, T.; Weiß, C. (2014): *“Escaping from the Filter Bubble? The Effects of Novelty and Serendipity on Users’ Evaluations of Online Recommendations”*, International Conference on Information Systems (ICIS), December 14-17, 2014, Auckland, New Zealand.
 - Mahnke, R.; Benlian, A.; Hess, T. (2014): *“Flow Experience in Information Systems Research: Revisiting its Conceptualization, Conditions, and Effects”*, International Conference on Information Systems (ICIS), December 14-17, 2014, Auckland, New Zealand.
 - Goldbach, T.; Kemper, V.; Benlian, A. (2014): *“Mobile Application Quality and Platform Stickiness under Formal vs. Self-Control – Evidence from an Experimental Study”*, International Conference on Information Systems (ICIS), December 14-17, 2014, Auckland, New Zealand.
 - Thies, F.; Wessel, W.; Benlian, A. (2014): *“Understanding the Dynamic Interplay of Social Buzz and Contribution Behavior within and between Online Platforms – Evidence from Crowdfunding”*, International Conference on Information Systems (ICIS), December 14-17, 2014, Auckland, New Zealand.
 - Haffke, I.; Benlian, A. (2013): *“To understand or to be understood? A dyadic analysis of perceptual congruence and interdependence between CEOs and CIOs”*, International Conference on Information Systems (ICIS), December 15-18, 2013, Milan, Italy.
 - Ackermann, T.; Widjaja, T.; Benlian, A.; Buxmann, P. (2012): *“Perceived IT Security Risks of Cloud Computing: Conceptualization and Scale Development”*, International Conference on Information Systems (ICIS), Orlando, USA.
 - Winkler, T.; Benlian, A. (2012): *“The Dual Role of IS Specificity in Governing Software as a Service”*,

International Conference on Information Systems (ICIS), Orlando, USA.

- Hörndlein, C.; Benlian, A.; Hess, T. (2012): *“Institutional Influences in Individual-level Innovation Adoption outside Organizational Contexts: A Scale Development Study”*, International Conference on Information Systems (ICIS), Orlando, USA.
- Vetter, J.; Benlian, A.; Hess, T. (2011): *“Overconfidence in IT Investment Decisions: Why Knowledge can be Boon and Bane at the same Time”*, International Conference on Information Systems (ICIS), Shanghai, China.
- Benlian, A. (2011): *“Perceptual Congruence between IS Professionals and Users on IS Service Quality – Insights from Response Surface Analysis”*, International Conference on Information Systems (ICIS), Shanghai, China.
- Hilkert, D.; Benlian, A.; Hess, T. (2011): *“Software Platform Openness: The Scale and its Impact on Developer Satisfaction”*, International Conference on Information Systems (ICIS), Shanghai, China.
- Winkler, T.; Göbel, C.; Benlian, A.; Bidault, F.; Günther, O. (2011): *“The Impact of Software as a Service on IS Authority – A Contingency Perspective”*, International Conference on Information Systems (ICIS), Shanghai, China.
- Hörndlein, C.; Benlian, A.; Hess, T. (2011): *“The Role of Trust in Promissory Organizations in IS Innovation Adoption – Development of a Research Model”*, International Conference on Information Systems (ICIS), Shanghai, China.
- Benlian, A.; Hess, T. (2010): *“IT Standard Implementation and Business Process Outcomes - An Empirical Analysis of XML in the Publishing Industry”*, International Conference on Information Systems (ICIS), St. Louis, USA.
- Benlian, A.; Titah, R.; Hess, T. (2010): *“Provider- vs. User-generated Recommendations on E-Commerce Websites – Comparing Cognitive, Affective and Relational Effects”*, International Conference on Information Systems (ICIS), St. Louis, USA.
- Benlian, A.; Koufaris, M.; Hess, T. (2010): *“The Role of SaaS Service Quality for Continued SaaS Use: Empirical Insights from SaaS Using Firms”*, International Conference on Information Systems (ICIS), St. Louis, USA.
- Mann, F.; Ahrens, S.; Benlian, A.; Hess, T. (2008): *“Timing is Money - Evaluating the Effects of Early Availability of Feature Films via Video on Demand”*, International Conference on Information Systems (ICIS), Paris, France.

VHB B

- Schmidt, J.-H.; Bartsch, S. C.; Adam, M.; Benlian, A. (2023): *“Accountability Incongruence and Its Effects on AI Developers' Job Satisfaction”*, European Conference on Information Systems (ECIS), June 11-16, Kristiansand, Norway.
- Alizadeh, A.; Hirsch, F.; Benlian, A.; Wiener, M.; Cram W. A. (2023): *“Perceived Algorithmic Control: Conceptualization and Scale Development”*, European Conference on Information Systems (ECIS), June 11-16, Kristiansand, Norway.
- Munns, B. J.; Van Toorn, C.; Finnegan, P.; Kalgovas, B.; Benlian, A. (2022): *“Sustaining Digital Transformation: The imperative to innovate continuously in the Australian financial services sector”*, European Conference on Information Systems (ECIS), June 18-24, Timisoara, Romania.
- Wendt, C.; Benlian, A. (2022): *“Motivating Sustainable Resource Consumption Through the Design of Goal Setting in Smart Meter User Interfaces”*, European Conference on Information Systems (ECIS), June 18-24, Timisoara, Romania.
- Reinelt, A.; Benlian, A. (2022): *“Working Remotely, But Not Remotely Stress-Free: Identifying Technostressors in and Design Principles for Collaboration Systems”*, European Conference on Information Systems (ECIS), June 18-24, Timisoara, Romania.

- Barthel, P.; Perrot, C. M.; Benlian, A.; Hess, T. (2021): *“Towards a Method for Evaluating Digital Innovation Projects”*, European Conference on Information Systems (ECIS), June 14-16, A Virtual AIS Conference.
- Jiang, J.; Adam, M.; Benlian, A. (2021): *“Algoactivistic Practices in Ridesharing - A Topic Modeling & Grounded Theory Approach”*, European Conference on Information Systems (ECIS), June 14-16, A Virtual AIS Conference.
- Röthke, K.; Albrecht, G.; Adam, M.; Benlian, A. (2021): *“Monetizing Loot Boxes in Gambified Digital Business Models — The Role of Risk Avoidance and Loss Aversion”*, European Conference on Information Systems (ECIS), June 14-16, A Virtual AIS Conference.
- Werner, D.; Adam, M.; Wittor, S.; Benlian, A. (2020): *“Overcoming Shadow Customization by Empowering the Users: The Role of Ad Quantity Customization”*, European Conference on Information Systems (ECIS), A Virtual AIS Conference.
- Adam, M.; Niehage, L.; Lins, S.; Benlian, A.; Sunyaev, A. (2020): *“Stumbling over the Trust Tipping Point – The Effectiveness of Web Seals at Different Levels of Website Trustworthiness”*, European Conference on Information Systems (ECIS), A Virtual AIS Conference.
- Wallbach, S.; Lehner, R.; Röthke, K.; Elbert, R.; Benlian, A. (2020): *“Trust-Building Effects of Blockchain Features – An Empirical Analysis of Immutability, Traceability and Anonymity”*, European Conference on Information Systems (ECIS), A Virtual AIS Conference.
- Terres, P.; Klumpe, J.; Jung, D.; Koch, O. (2019): *“Digital Nudges for User Onboarding: Turning Visitors into Users”*, European Conference on Information Systems (ECIS), Stockholm-Uppsala, Sweden.
- Thiebes, S.; Scheidt, D.; Schmidt-Kraepelin, M.; Benlian, A.; Sunyaev, A. (2018): *“Paving The Way For Real-Time Delphi In Information Systems Research: A Synthesis Of Survey Instrument Designs And Feedback Mechanisms”*, European Conference on Information Systems (ECIS), Portsmouth, UK.
- Siegfried, N.; Löbbers, J.; Benlian, A.; Sunyaev, A. (2018): *“Seeing Service Certification “Eye To Eye” - The Role Of Perceptual Congruence Between Customers And Providers In Is Certification”*, European Conference on Information Systems (ECIS), Portsmouth, UK.
- Leonhardt, D.; Haffke, I.; Kranz, J.; Benlian, A. (2017): *“Reinventing the IT function: The Role of IT Agility and IT Ambidexterity in Supporting Digital Business Transformation”*, European Conference on Information Systems (ECIS), June 8-10, 2017, Guimarães, Portugal.
- Thies, F.; Wessel, M.; Rudolph, J.; Benlian, A. (2016): *“Personality Matters: How Signaling Personality Traits Can Influence the Adoption and Diffusion of Crowdfunding Campaigns”*, European Conference on Information Systems (ECIS), June 12-15, 2016, Istanbul, Turkey.
- Wessel, M.; Thies, F.; Benlian, A. (2015): *“A Lie Never Lives to be Old: The Effects of Fake Social Information on Consumer Decision-Making in Crowdfunding”*, European Conference on Information Systems (ECIS), May 26-29, 2015, Münster, Germany.
- Amirpur, M.; Fleischmann, M.; Benlian, A.; Hess, T. (2015): *“Keeping Software Users on Board—Increasing Continuance Intention Through Incremental Feature Updates”*, European Conference on Information Systems (ECIS), May 26-29, 2015, Münster, Germany.
- Fleischmann, M.; Amirpur, M.; Benlian, A.; Hess, T. (2014): *“Cognitive Biases in Information Systems Research: A Scientometric Analysis”*, European Conference on Information Systems (ECIS), June 9-11, 2014, Tel Aviv, Israel.
- Loske, A.; Widjaja, T.; Benlian, A.; Buxmann, P. (2014): *“Perceived IT Security Risks in Cloud Adoption: The Role of Perceptual Incongruence between Users and Providers”*, European Conference on Information Systems (ECIS), June 9-11, 2014, Tel Aviv, Israel.
- Mahnke, R.; Wagner, T.; Benlian, A. (2012): *“Flow Experience on the Web: Measurement Validation and Mixed Method Survey of Flow Activities”*, European Conference on Information Systems (ECIS), Barcelona, Spain.
- Wagner, T.; Benlian, A.; Hess, T. (2012): *“The Role of Product Involvement in Digital and Physical Reading - A comparative Study of Customer Reviews of eBooks vs. Printed Books”*, European Conference on

Information Systems (ECIS), Barcelona, Spain.

- Vetter, J.; Benlian, A.; Hess, T. (2011): *“Setting targets right! How non-rational biases affect the risk preference of IT-Outsourcing decision makers - An empirical investigation”*, European Conference on Information Systems (ECIS), Helsinki, Finland.
- Benlian, A.; Hess, T. (2010): *“Does personality matter in the evaluation of ERP systems? Findings from a conjoint study with IS purchasing managers”*, European Conference on Information Systems (ECIS), Pretoria, South Africa.
- Benlian, A. (2010): *“Exploring the impact of fit between context factors and pricing model choice on the success of IT outsourcing mega-deals”*, European Conference on Information Systems (ECIS), Pretoria, South Africa.
- Vetter, J.; Benlian, A.; Hess, T. (2010): *“Sunk cost and target achievement biases in subsequent IS-outsourcing decisions”*, European Conference on Information Systems (ECIS), Pretoria, South Africa.
- Benlian, A.; Höhne, E.; Hess, T. (2010): *“The contribution of IT factors to increase trust and participation in online communities: An empirical analysis from the user perspective”*, 18th European Conference on Information Systems (ECIS), Pretoria, South Africa.
- Benlian, A.; Hess, T. (2010): *“The risks of sourcing software as a service – An empirical analysis of adopters and non-adopters”*, European Conference on Information Systems (ECIS), Pretoria, South Africa.
- Benlian, A. (2010): *“Which type of software model is first choice? An AHP-based comparison of traditional, open-source, and on-demand Office suites on the fulfillment of evaluation criteria”*, European Conference on Information Systems (ECIS), Pretoria, South Africa.
- Benlian, A. (2009): *“A transaction cost theoretical analysis of Software-as-a-Service (SaaS)-based sourcing in SMBs and Enterprises”*, European Conference on Information Systems (ECIS), Verona, Italy.

VHB C

- Pinski, M.; Haas, M.; Benlian, A. (2024): *“Building Metaknowledge in AI Literacy – The Effect of Gamified vs. Text-based Learning on AI Literacy Metaknowledge”*, Hawaii International Conference on System Sciences (HICSS), January 3-6, Hawaii.
- Bartsch, S. C.; Milani, V.; Adam, M.; Benlian, A. (2024): *“Algorithmic Accountability: What Does it Mean for AI Developers and How Does it Affect AI Development Projects”*, Hawaii International Conference on System Sciences (HICSS), January 3-6, Hawaii.
- Goutier, M.; Diebel, C.; Adam, M.; Benlian, A. (2024): *“Proactive and Reactive Help from Intelligent Agents in Identity-Relevant Tasks”*, Hawaii International Conference on System Sciences (HICSS), January 3-6, Hawaii.
- Schuster, J.; Franz, A.; Benlian, A. (2024): *“What Makes Doxing Good or Bad? Exploring Bystanders’ Appraisal and Responses to the Malicious Disclosure of Personal Information”*, Hawaii International Conference on System Sciences (HICSS), January 3-6, Hawaii.
- Pinski, M.; Hofmann, T.; Benlian, A. (2023): *“Executive AI Literacy: A Text-Mining Approach to Understand Existing and Demanded AI Skills of Leaders in Unicorn Firms”*, Internationale Tagung Wirtschaftsinformatik, September 18-21, 2023, Paderborn, Germany.
- Pinski, M.; Benlian, A. (2023): *“AI Literacy - Towards Measuring Human Competency in Artificial Intelligence”*, Hawaii International Conference on System Sciences (HICSS), January 3-6, Hawaii.
- Alizadeh, A.; Hirsch, F.; Benlian, A.; Wiener, M.; Cram, W.A. (2023): *“Measuring Workers’ Perceptions of Algorithmic Control: Item Development and Content Validity Assessment”*, Hawaii International Conference on System Sciences (HICSS), January 3-6, Hawaii.
- Klopper, J.; Kalgovas, B.; Borgman, H.; Benlian, A. (2023): *“Digital Business Strategy Implementation: Investigating the Use of Managerial Actions by the Leadership Team”*, Hawaii International Conference on System Sciences (HICSS), January 3-6, Hawaii.

- Wendt, C.; Kalgovas, B.; Benlian, A. (2022): *“Adoption of Immersive Technologies in Manufacturing SMEs – A Strategy-as-Practice Perspective on their Affordances, Constraints and Responses”*, Hawaii International Conference on System Sciences (HICSS), January 3-7, Virtual Conference.
- Croitor, E.; Werner, D.; Benlian, A. (2021): *“The Effects of Control Mechanisms on Complementors’ Behavioral Intentions: An Empirical Study of Reward-Based Crowdfunding Platforms”*, Hawaii International Conference on System Sciences (HICSS), January 4-9, Virtual Conference.
- Feine, J.; Adam, M.; Benke, I.; Maedche, A.; Benlian, A. (2020): *“Exploring Design Principles for Enterprise Chatbots: An Analytic Hierarchy Process Study”*, International Conference on Design Science Research in Information Systems and Technology.
- Röthke, K.; Adam, M.; Benlian, A. (2020): *“Loot Box Purchase Decisions in Digital Business Models: The Role of Certainty and Loss Experience”*, Hawaii International Conference on System Sciences (HICSS), Hawaii.
- Schuch, F.; Gerster, D.; Hein, D.; Benlian, A. (2020): *“Implementing Scaled-Agile Frameworks at Non-Digital Born Companies - A Multiple Case Study”*, Hawaii International Conference on System Sciences (HICSS), Hawaii.
- Toutaoui, J.; Benlian, A. (2020): *“The Whole is Greater than the Sum of its Parts – Synergies between Non-Digital and Digital Business Models within Companies”*, Hawaii International Conference on System Sciences (HICSS), Hawaii.
- Winkler, N.; Röthke, K.; Siegfried, N.; Benlian, A. (2020): *“Lose Yourself in VR: Exploring the Effects of Virtual Reality on Individuals’ Immersion”*, Hawaii International Conference on System Sciences (HICSS), Hawaii.
- Davcheva, E.; Adam, M.; Benlian, A. (2019): *“User Dynamics in Mental Health Forums – A Sentiment Analysis Perspective”*, Internationale Tagung Wirtschaftsinformatik, February 24-27, 2019, Siegen, Germany.
- Schuhbeck, V.; Siegfried, N.; Dorner, V.; Benlian, A.; Scholz, M.; Schryen, G. (2019): *“Walking the Middle Path: How Medium Trade-Off Exposure Leads to Higher Consumer Satisfaction in Recommender Agents”*, Internationale Tagung Wirtschaftsinformatik, February 24-27, 2019, Siegen, Germany.
- Davcheva, E.; Benlian, A. (2018): *“Visual Decision-Making in Real-Time Business Intelligence: A Social Media Marketing Example”*, Hawaii International Conference on System Sciences (HICSS), Hawaii.
- Haffke, I.; Kalgovas, B.; Benlian, A. (2017): *“The Transformative Role of Bimodal IT in an Era of Digital Business”*, Hawaii International Conference on System Sciences (HICSS), Hawaii.
- Stadler, M.; Thies, F.; Wessel, M.; Benlian, A. (2015): *“Erfolg von Crowdfunding-Kampagnen frühzeitig erkennen: Erfolgsprädiktoren auf Kickstarter und Indiegogo”*, Internationale Tagung Wirtschaftsinformatik, 2015, Osnabrück, Deutschland.
- Goldbach, T.; Benlian, A. (2015): *“How Informal Control Modes affect Developers’ Trust in a Platform Vendor and Platform Stickiness”*, Internationale Tagung Wirtschaftsinformatik, 2015, Osnabrück, Deutschland.
- Wagner, T.; Benlian, A.; Hess, T. (2013): *“The Advertising Effect of Free - Do Free Basic Versions Promote Premium Versions within the Freemium Business Model of Music Services?”*, Hawaii International Conference on System Sciences (HICSS), Hawaii.
- Yu, Y.; Benlian, A.; Hess, T. (2012): *“An Empirical Study of Volunteer Members’ Perceived Turnover in Open Source Software Projects”*, Hawaii International Conference on System Sciences (HICSS), Hawaii.
- Dörr, J.; Benlian, A.; Grau, C.; Wilde, T. (2009): *“Musikdistribution ohne Digital Rights Management - Eine empirische Analyse der Lock-in- und Netzeffekte im Ecosystem iTunes”*, Internationale Tagung Wirtschaftsinformatik, Wien, Österreich.
- Benlian, A.; Hess, T. (2009): *“Welche Treiber lassen SaaS auch in Großunternehmen zum Erfolg werden? Eine empirische Analyse der SaaS-Adoption auf Basis der Transaktionskostentheorie”*, Internationale Tagung Wirtschaftsinformatik, Wien, Österreich.

- Benlian, A.; Hess, T. (2009): *“Do process standardization and automation mediate or moderate the performance effects of XML? An empirical analysis in the publishing sector”*, (PACIS), 2009.
- Dörr, J.; Benlian, A.; Grau, C.; Wilde, T. (2009): *“Will abandoning DRM have a boomerang effect on Apple? - An empirical analysis of lock-in and network effect”*, Hawaii International Conference on System Sciences (HICSS), Hawaii.
- Benlian, A.; Walter, B.; Hess, T. (2005): *“Semantically Enriched Information Seeking in Peer-to-Peer File Sharing Systems - Empirical Evidence from the User Perspective”*, Hawaii International Conference on System Sciences (HICSS), Hawaii.
- Benlian, A.; Reitz, M.; Wilde, T.; Hess, T. (2005): *“Verbreitung, Anwendungsfelder und Wirtschaftlichkeit von XML in Verlagen - Eine empirische Untersuchung”*, Internationale Tagung Wirtschaftsinformatik, Bamberg, Germany.

VHB D

- Wolf, A.; Hess, T.; Benlian, A. (2012): *“Nutzen digitaler Mehrwertdienste im Automobil”*, Tagungsband der Multikonferenz Wirtschaftsinformatik (MKWI), Braunschweig, Germany.
- Yu, Y.; Benlian, A.; Hess, T. (2010): *“Explaining Perceived Turnover in Open Source Software Projects based on Hygiene Factors”*, Americas Conference on Information Systems (AMCIS), Lima, Peru.
- Wolf, C. M.; Nguyen-Khuong, P.; Benlian, A.; Hess, T. (2010): *“Auf dem Weg zu mehr Arbeitsteilung durch Open-Source? Eine fallstudienbasierte Untersuchung am Beispiel von db4objects”*, Tagungsband der Multikonferenz Wirtschaftsinformatik (MKWI), Göttingen, Germany.
- Wolf, C. M.; Benlian, A.; Hess, T. (2010): *“Industrialisierung von Softwareunternehmen durch Arbeitsteilung: Einzelfall oder Trend?”*, Tagungsband der Multikonferenz Wirtschaftsinformatik (MKWI), Göttingen, Germany.
- Hilkert, D.; Benlian, A.; Hess, T. (2010): *“Motivational Drivers to Develop Apps for Social Software-Platforms: The Example of Facebook”*, Americas Conference on Information Systems (AMCIS), Lima, Peru.
- Dörr, J.; Benlian, A.; Vetter, J.; Hess, T. (2010): *“Pricing of Content Services – An Empirical Investigation of Music as a Service”*, Americas Conference on Information Systems (AMCIS), Lima, Peru.
- Höhne, E.; Benlian, A.; Hess, T. (2009): *“Examining the Effects of Trust-Promoting IT-Features on User Participation: A Content Analysis of Online Communities”*, Americas Conference on Information Systems (AMCIS), San Francisco, USA.
- Benlian, A.; Hess, T. (2008): *“Supporting global software development with Web2.0 technologies – Insights from an empirical study”*, Americas Conference on Information Systems (AMCIS), Toronto, Canada.
- Benlian, A.; Grau, C.; Hess, T.; Braunstein, Y. (2006): *“Erfolgsfaktoren und Erfolgswirkungen der Mehrfachnutzung von Medieninhalten - Eine empirische Untersuchung”*, Tagungsband der Multikonferenz Wirtschaftsinformatik (MKWI), Passau.
- Benlian, A.; Wiedemann, F.; Hess, T. (2004): *“KeyTEX - an integrated prototype for semi-automatic metadata assignment and network-based content retrieval”*, Americas Conference on Information Systems (AMCIS), New York, USA.

No VHB-Rating

- Jiang, J.; Alizadeh, A.; Adam, M.; Wiener, M.; Benlian, A. (2023): *“How Algorithmic Control Mechanisms Influence Workers’ Individual-Level Algoactivistic Practices on Online Labor Platforms”*, Australasian Conference on Information Systems (ACIS), December 5-8, Wellington, New Zealand.
- Alizadeh, A.; Schulz, R. Z.H.; Armbruster, K. G.; Benlian, A.; Wiener, M. (2023): *“Algorithmic Control Configurations in Food Delivery Platforms: A Cross-National Comparative Study”*, Academy of

Management Proceedings, August 4-8, Boston, Massachusetts, USA.

- Pinski, M.; Adam, M.; Benlian, A. (2023): *“AI Knowledge: Improving AI Delegation through Human Enablement”*, CHI Conference on Human Factors in Computing Systems, April 23-28, Hamburg, Germany.
- Pinski, M.; Haas M.-J.; Benlian A. (2023): *“AiLingo - Advancing AI Literacy through a Gamified Learning App”*, CHI AI Literacy Workshop, April 28, Hamburg, Germany.
- Franz, A.; Zimmermann, V.; Albrecht, G.; Hartwig, K.; Reuter, C.; Benlian, A.; Vogt, J. (2021): *„SoK: Still Plenty of Phish in the Sea — A Taxonomy of User-Oriented Phishing Interventions and Avenues for Future Research“*, Seventeenth Symposium on Usable Privacy and Security (SOUPS 2021), August 8-13 Virtual Event.
- Siegfried, N.; Löbbers, J.; Benlian, A. (2020): *“The Trust-Building Nature of Identity Verification in the Sharing Economy: An Online Experiment” Loot Box Purchase Decisions in Digital Business Models: The Role of Certainty and Loss Experience*, International Conference on Wirtschaftsinformatik, Potsdam, Germany.
- Piening, E. P.; Thies, F.; Wessel, M.; Benlian, A. (2019): *“Learning to Raise Money – How and When Entrepreneurs Learn from Failed Crowdfunding Campaigns”*, Academy of Management Proceedings, Boston.
- Adam, M.; Wessel, M.; Benlian, A. (2019): *“How Anthropomorphic Design Cues and the Foot-in-the-Door Technique Affect User Compliance with Chatbots in Customer Self-Service, Frontiers in Service Conference”*, Singapore.
- André, E.; Bayer, S.; Benke, I.; Benlian, A.; Cummins, N.; Gimpel, H.; Hinz, O.; Kersting, K.; Maedche, A.; Mühlhäuser, M.; Riemann, J.; Schuller, B. W. ; Weber, K. (2019): *“Humane Anthropomorphic Agents: The Quest for the Outcome Measure”*, AIS SIGPrag, Munich, Germany.
- Thies, F.; Huber, A.; Bock, C.; Benlian, A. (2018): *“In Crowd We Trust: How Crowdfunding Shapes Venture Capital Syndicates”*, Interdisziplinäre Jahreskonferenz Entrepreneurship, Innovation und Mittelstand (G-Forum), Stuttgart.
- Adam, M.; Wessel, M.; Benlian, A. (2018): *“Of early birds and phantoms: How sold-out discounts impact entrepreneurial success in reward-based crowdfunding”*, Global Innovation and Knowledge Academy (GIKA 2018), Digital Transformations and Value Creation in International Markets, Valencia, Spain.
- Bock, C.; Huber, A.; Thies, F.; Kraus, S.; Benlian, A. (2018): *“The relevance of crowdfunding campaigns for venture capitalists’ syndication behavior”*, Academy of Management Proceedings, 2018, Chicago, USA.
- Benlian, A.; Hess, T.; Krcmar, H.; Riedl, R.; Sikora, H.; Stelzer, D. (2017): *“Digitale Transformation: Alter Wein in neuen Schläuchen? Zum Verhältnis von Informationsmanagement und Digitalisierung”*, Proceedings of the Wirtschaftsinformatik, 2017, St. Gallen, Schweiz.
- Thies, F.; Huber, A.; Bock, C.; Benlian, A. (2017): *“Do Venture Capitalists Follow the Crowd? – the Relevance of Crowdfunding Campaigns for Venture Capitalist’s Investment Decision”*, EURAM Conference, 2017, Glasgow.
- Thies, F.; Huber, A.; Bock, C.; Benlian, A. (2017): *“Do venture follow the crowd? – The relevance of crowdfunding campaigns for venture capitalists’ investment decisions”*, Interdisziplinäre Jahreskonferenz Entrepreneurship, Innovation und Mittelstand (“G-Forum”), Wuppertal, Germany.
- Hörndlein, C.; Schreiner, M.; Benlian, A.; Hess, T.; Picot, A. (2012): *“Is Perceived Domestic Market Attractiveness a Growth Impediment? Evidence from the German Software Industry”*, International Conference on Software Business (ICSOB), Cambridge, MA, USA.
- Hilkert, D.; Benlian, A.; Hess, T. (2011): *“The openness of smartphone software platforms”*, Tagungsband der 41. Jahrestagung der Gesellschaft für Informatik (INFORMATIK 2011), Berlin.
- Hilkert, D.; Wolf, C. M.; Benlian, A.; Hess, T. (2010): *“The “as-a-Service“-Paradigm and its Implications for the Software Industry – Insights from a Comparative Case Study in CRM Software Ecosystems”*, International Conference on Software Business (ICSOB), Jyväskylä, Finland.
- Wolf, C. M.; Geiger, K.; Benlian, A.; Hess, T.; Buxmann, P. (2008): *„Spezialisierung als Ausprägungsform*

einer Industrialisierung der Software-Branche - Eine Analyse am Beispiel der ERP-Software von SAP“, Tagungsband der Fachtagung Software Management 2008. Industrialisierung des Software-Managements, Stuttgart, Bd. 139, 153–168.

- Benlian, A.; Hess, T. (2008): *“The adoption of and satisfaction with web 2.0 based collaboration and knowledge management technologies in global software development - insights from an empirical study”*, Australasian Conference on Information Systems (ACIS), Christchurch, New Zealand.
- Andreakis, A.; Paschke, A.; Bichler, M.; Benlian, A.; Hess, T. (2006): *“Semantic Web Technologies for content reutilization strategies in publishing companies”*, International Conference on Web Information Systems and Technologies (WEBIST06), Setubal, Portugal.
- Pankratz, G.; Benlian, A. (2004): *“Konstruktion eines Referenzmodells für das Online Content Syndication auf Basis einer Geschäftsmodellanalyse”*, Becker, Jörg; Delfmann, Patrick (Hg.): Referenzmodellierung. Grundlagen, Techniken und domänenbezogene Anwendung. Heidelberg: Physica-Verlag, 125–149.

Anthology Proceedings

- Wiener, M.; Cram, W. A.; Benlian, A. (2020): *“Technology-Mediated Control Legitimacy in the Gig Economy: Conceptualization and Nomological Network”*, in: Hirschheim, R.; Heinzl, A.; Dibbern, J. (Editors): *“Information Systems Outsourcing: The Era of Digital Transformation”*, Springer, 387–410.
- Benlian, A.; Hess, T. (2014): *“Creating Trust and Participation in Online Communities with IT Features: The Technology-Trust-Participation Model”*, Virtual Communities (Advances in Management Information Systems), Armonk, NY: M.E. Sharpe, 17-35.
- Hess, T.; Benlian, A. (2008): *“Shared-Content-Services in Medienunternehmen - Erfahrungen innovativer Print-Verlage”*, Corporate Shared Services. Bereitstellung von Dienstleistungen im Konzern. 2. Aufl. Wiesbaden: Gabler Verlag, 269–286.
- Hess, T.; Benlian, A.; Wolf, C. M.; Buxmann, P. (2008): *“ERP-as-a-Service: Zukunft oder Sackgasse?”*, Beratung, Service und Vertrieb für ERP-Anbieter. Berlin: Gito-Verl.
- Hess, T.; Anding, M.; Benlian, A. (2006): *“Digitale Medientechnologien und ihre integrierte Nutzung”*, Handbuch Medienmanagement. Berlin, Heidelberg: Springer-Verlag Berlin Heidelberg, 97–115.
- Hess, T.; Benlian, A. (2006): *“Shared-Content-Services in Medienunternehmen - Erfahrungen innovativer Print-Verlage”*, Corporate Shared Services. Bereitstellung von Dienstleistungen im Konzern. 1. Aufl.: Gabler Verlag, 227–243.
- Benlian, A.; Eckel, J.; Rothkopf, M.; Sun, R. (2003): *“Mobile Applications for Developing Countries and Emerging Markets”*, Visions of advanced mobile communications. Trend Report 2002/2003. Norderstedt: BoD GmbH, 164–195.
- Benlian, A.; Ihring, C.; Pfister, F. (2003): *“Cost structures of mobile services”*, Visions of advanced mobile communications. Trend Report 2002/2003. Norderstedt: BoD GmbH, 1–12.

Books

- Picot, A.; Hess, T.; Hörndlein, C.; Kaltenecker, N.; Jablonka, C.; Schreiner, M.; Werbik, A.; Benlian, A.; Neuburger, R.; Gold, B. (2015): *“The Internationalization of German Software-based Companies: Sustainable Growth Strategies for Small and Medium-sized Companies”*, Springer International Publishing.
- Benlian, A.; Hess, T.; Buxmann, P. (2010): *“Software-as-a-Service: Anbieterstrategien, Kundenbedürfnisse und Wertschöpfungsstrukturen”*, Wiesbaden: Gabler Verlag.
- Benlian, A. (2006): *„Content Infrastructure Management“*, DUV Deutscher Universitäts-Verlag.

Work Reports

- Elbert, R.; Scharf, K.; Wallbach, S.; Benlian, A. (2018): „LogIn – Analyse der Akzeptanz von akteursübergreifenden Cargo Community Systemen in der Luftfracht“, Forschungsbericht des Fachgebiets Unternehmensführung und Logistik, (28).
- Schreiner, M.; Hess, T.; Benlian, A. (2015): „Gestaltungsorientierter Kern oder Tendenz zur Empirie? Zur neueren methodischen Entwicklung der Wirtschaftsinformatik“, Arbeitsbericht des Instituts für Wirtschaftsinformatik und Neue Medien, LMU München, No. 1/15.
- Benlian, A.; Stefi, A. (2012): „Geschäftsmodelle und ihre Bedeutung in der Lehre der Wirtschaftsinformatik“, Geschäftsmodelle als Thema der Wirtschaftsinformatik, Arbeitspapiere des Instituts für Wirtschaftsinformatik und Neue Medien, LMU München, 16-20.